

GENERAL CONDITIONS

RESERVATIONS, DEPOSITS AND FINAL PAYMENT:

Reservations may be secured upon payment of a deposit of \$600 per person. No reservation is considered firm until deposit has been received. Your initial deposit payment shall be deemed to be an acceptance of all the terms of our General Conditions. Space is limited and offered on a first-come basis. Final payment is due at Nawas Travel 100 days prior to departure date.

Nawas accepts Visa, Mastercard and American Express for balance/final payments only. Credit cards are not accepted for deposits. The price of the tour already includes a built-in discount of 3% for payments made by cash or check. There is no discount on credit card sales. Credit cards will only be accepted prior to the final payment due date. Credit card charges cannot be accepted over the telephone. Tour members who want to use a credit card for final payment should contact Nawas at the time final payment is due for further information.

TRAVEL DOCUMENTS: A U.S.A. passport valid for at least 6 months after the return date of the trip is required to travel. It is the sole responsibility of the traveler to check their passport's expiration date. U.S.A. and non-U.S.A. citizens may require visas in addition to a valid passport. It is the sole responsibility of non-U.S.A. citizens (including green card holders) to ensure they have the required visas/travel documents for each country to be visited on their tour and for re-entry into the U.S.A. Visa fees (if any) are not included in the tour price.

THE TOUR PRICE INCLUDES:

AIR TRANSPORTATION: By any IATA/ARC air carrier or other scheduled jet carrier in standard economy class. Flights and air routings are at the discretion of air carriers and are subject to change without notice. Air arrangements are based on non-refundable bulk group airfares and cannot be upgraded. Cancellations made after air tickets have been issued are subject to full cancellation penalties as imposed by the airlines. Per TSA regulations, airline tickets must bear your first, middle, and last name as it appears on your passport and passengers are responsible to bear any name-change fees should they not provide Nawas with accurate passport information.

AIRLINE SEATING: Nawas contracts non-refundable bulk group airfares in standard economy class. **Airlines no longer provide seat assignments for groups and Nawas does not guarantee specific seat assignments.** Seat assignments for groups are made at the discretion of the airline and are typically allocated by automated airline computer systems in alphabetical order. Seat assignments will not be advised until check in at the airport. Nawas cannot request and does not guarantee specific seat assignments.

TAXES/AIRLINE SURCHARGES: U.S. departure taxes, overseas airport taxes, overseas local government taxes, airline security fees and airline imposed international surcharges are included (taxes/surcharges current estimate as of March 15, 2018 is \$420 per person). Port charges are also included (current estimate is \$138 per person). Future price increases may be applied due to additional costs as imposed by a supplier or governments.

SURFACE TRANSPORTATION: By deluxe motorcoach.

HOTEL ACCOMMODATIONS: Accommodations at first class hotels based on two persons sharing a twin bedded room with private bath. Accommodations on board the cruise in inside cabins with two lower beds and private facilities. Nawas cannot guarantee roommates. A person taking a single room/cabin (subject to availability) must pay a supplement of \$895. Single rooms are limited and may be small. A person taking an outside cabin must pay a supplement of \$225 per person sharing in a twin cabin.

MEALS: Breakfast and dinner daily and all meals on board the cruise including a standard drink package.

SIGHTSEEING: As specified in the itinerary using motorcoach transportation or other conveyances as required. Entrance fees and the services of local English-speaking guides or tour managers are included.

TRANSFERS: Assistance and transfers from airports to hotels and vice versa in private motorcoach.

SERVICE CHARGES, TAXES AND PORTERAGE: Service charges and taxes normally included in bills, government taxes on hotel bills in effect on March 15, 2018, (excluding hotel tourist taxes), taxes on sightseeing and excursion trips and portage at hotels of one normal size suitcase (maximum weight 50 lbs.) are included in the tour price. Recovering VAT taxes is the sole responsibility of the passenger/purchaser. Future price increases may be applied due to additional costs as imposed by a supplier or governments.

FLIGHT INSURANCE: Automatic one hundred thousand dollars flight insurance policy for each Nawas-ticketed passenger, subject to policy terms and limitations.

LAND ONLY/DEVIATIONS: Passengers wishing to do their own air arrangements or wishing to deviate from the group itinerary must advise Nawas in writing no later than 110 days prior to departure. For air deviations, a \$100 non-refundable fee per person will be charged on all deviations in addition to any extra airfare that may be incurred. Air deviations are subject to availability and restrictions as imposed by the airlines.

BAGGAGE: Airlines may now charge baggage fees for checked luggage on international/domestic flights based on the policy of each carrier. The maximum number of pieces of luggage, the weight allowance and baggage dimensions may also vary by airline from the USA to overseas/domestic destinations and beyond. Many carriers require that checked luggage in economy class not exceed 50 lbs. with a combined length, width and height of 62 inches. Regulations vary for business/first class passengers. Airline policies regarding baggage are subject to change at any time without prior notice. It is the responsibility of each passenger to check with their airline prior to departure for baggage information, regulations and compliance. Nawas is not responsible for additional fees imposed by air carriers regarding baggage. Due to space limitations on Nawas motorcoaches, Nawas can only allow one piece of luggage per person plus a carry-on bag with total dimensions of 45 inches which fits in the overhead bin or underneath the seat in front of you. Nawas Travel accepts no responsibility for loss or damage to the tour members' baggage or personal belongings at any time. Baggage insurance is recommended and is available upon written request.

TRAVELERS REQUIRING SPECIAL ASSISTANCE: Disabled travelers requiring special attention or care must advise NAWAS in writing at the time of reservation. A physically able companion must accompany any person who needs special assistance. Tour directors, guides, drivers or other tour, hotel or ship personnel are not able to provide such assistance. NAWAS is not responsible for any denial of services to the disabled participant by air carriers, cruise ships, hotels, restaurants or other independent suppliers. Certain countries/destinations involve extensive walking. Be aware that outside the U.S. the Americans with Disabilities Act is not applicable and facilities for disabled individuals are limited. NAWAS is not responsible for any passenger requiring special medical equipment.

THE TOUR PRICE DOES NOT INCLUDE:

Passport fees, visa fees (if any), hotel tourist taxes (to be paid locally), portage at piers, phone calls, valet/laundry service, wines, liquors, mineral water, tips to guides, drivers and waiters, sightseeing, shore excursions and other services not specifically mentioned, excess baggage and all other items of a purely personal nature.

CANCELLATIONS: Written cancellations received by Nawas Travel up to 100 days prior to departure, refunds will be made less a \$300 per person cancellation fee. From 99 to 70 days prior to departure, written cancellations received by Nawas Travel are subject to a \$600 per person cancellation fee. From 69 to 31 days prior to departure, written cancellations received by Nawas Travel are subject to a cancellation fee of 50% of the total tour price per person. From 30 days up to and including the day of departure, written cancellations received by Nawas Travel are subject to a 100% cancellation fee of the total tour price per person. No shows are subject to a 100% cancellation fee and reservations will be cancelled. Nawas reserves the right to cancel your tour reservation and retain your deposit if final payment is not received by the due date. Airline tickets are not refundable once issued. No refunds will be given for any unused services while on tour.

INSURANCE: Nawas strongly recommends trip insurance. Insurance for trip cancellation, medical evacuation, medical emergencies, baggage, etc. is available for purchase. A detailed insurance pamphlet/application will be sent upon written request. Please refer to insurance policy for complete details.

IMPORTANT NOTICE: The airfare used is based on non-refundable bulk group fares in effect on March 15, 2018. Airlines reserve the right to increase fares without prior notice. Tour members will be required to pay any airfare increases and international surcharges as imposed by the airlines prior to departure. Airlines require a minimum of 12 persons departing from the same gateway city.

Land costs are based on estimated 2019 tariffs, overseas government taxes and rates of exchange in effect on March 15, 2018 and a minimum of 32 or more participants. While we have made the best possible estimates of what we expect costs to be in 2019, we cannot guarantee actual prices, exchange rates and airfares. Any increases in land costs or airfares that may occur will be collected from each passenger prior to departure. We reserve the right to increase the cost of the tour consistent with normal increases should the group fall below 32 persons, and/or in the event of fluctuations in exchange rates. All prices are based on rates of exchange listed above and while every effort will be made to hold them firm, they are subject to change.

Please note that healthcare/medical costs outside the U.S.A. are not covered by Medicare and many private medical insurance plans. Please consult with your health insurance supplier to obtain the necessary health/medical coverage for overseas travel.

STATE DEPARTMENT/GOV'T AGENCIES: On occasion, a U.S. or foreign government agency, such as the U.S. State Department (www.state.gov), Center for Disease Control (www.cdc.gov), etc., may issue a travel advisory, warning or alert for a destination or surrounding area you may be visiting while on tour. Nawas encourages you to refer to these agencies to obtain the most current and up-to-date information. The terms and conditions of your tour program, including cancellation policies, cannot be altered based on any occurrence whatsoever and/or any travel advisory, warning or alert issued in the U.S. or foreign countries where your tour is scheduled to visit, including but not limited to war/terrorism, disease, or natural disasters. Cancellation penalties remain in full effect and no exceptions can be made.

RESPONSIBILITY: NAWAS INTERNATIONAL TRAVEL SERVICE, INC. (NAWAS), and their agents act only in the capacity of agents in all matters pertaining to hotel accommodations, sightseeing tours and transportation, whether by railroad, motor bus, motor car, cruise vessel, boat, air or any other means. Except for the willful negligence of its direct employees, NAWAS is not liable for any damage, loss (including but not limited to personal injury, loss of enjoyment, distress, death and property loss), expense or inconvenience caused by any act, omission or default of any supplier providing tour services or by any other person or reason whatsoever or by any delays or changes in the itinerary, or the acts and omissions of the tour leader/host or travel agent. NAWAS assumes no liability or responsibility for any injuries, inconveniences, illness, irregularity or incidental damages occasioned by circumstances beyond the control of the tour operator, or by any person or reason whatsoever, including but not limited to events such as strikes, revolts, wars, terrorism, disease, natural disasters, closures of airports, hotels, or included sites, default or omission of any common or private carrier. NAWAS reserves the right to cancel the tour at any time, to operate the tour with a substitute tour leader at any time, to decline or not retain any person as a member of the tour for any cause at any time. Nawas reserves the right to make changes in the published itinerary if needed including deleting and adding cities and changing the sequence of the itinerary, or whenever in Nawas' sole judgment as conditions warrant, or if Nawas deems it necessary for the comfort, convenience or safety of the tour. The airlines concerned are not to be held responsible for any act, omission or event during the time passengers are not on board their plane or conveyance. The passage contract in use by the airlines concerned, when issued shall constitute the sole contract between the airlines and the purchasers of this tour and/or passengers. The services of any IATA/ARC air carrier may be used in connection with this tour.

***California Residents:** Please read the enclosed disclosure required by the Sellers of Travel Act before booking.

Exclusive jurisdiction and venue for any and all disputes arising under, in connection with, or related to these General Conditions or the provision of services by NAWAS shall be in the state court sitting in Los Angeles County, California, and you expressly agree not to challenge the jurisdiction or venue of such court or to assert that such court is not a convenient forum. All disputes arising under, in connection with, or related to these General Conditions or the provision of services by NAWAS shall be governed by the internal laws of the State of California, without regard to its conflicts of law provisions. Payment of deposits by tour participants indicates acceptance of the above terms and General Conditions. The venue for any dispute is Los Angeles County, California. The laws of the state of California will apply.

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